



**FRENCH LEADER IN THE DISTRIBUTION
OF VETERINARY PRODUCTS
6 SITES INSTALLED
420 EMPLOYEES**

SAVOYE CUSTOMER SINCE 2003



40,000 m² of platform

50,000 order lines / day

18,000 products

“ SAVOYE knew our project teams well, and was dynamic and receptive with regard to our needs. So we have ended up with an efficient, modern, scalable tool that is used on all of our sites. ”

Eric VANTHOURNOUT
Logistics and Transportation Director

TARGETS



DEVELOP A **CORE-MODEL** PROJECT



MANAGING THE TRANSPORTATION
OF **HAZARDOUS MATERIAL**



HARMONISE OUR PROCESSES

WHY SAVOYE?

- Perfect business approach
- Responsiveness
- A long time partnership with Alcyon

RESULTS

+20% of productivity
for the pet food activity

RESULTS



IMPROVE TEAMS COORDINATION



AN EFFICIENT, **MODERN AND
SCALABLE** TOOL



A HIGH SERVICE QUALITY
TO ALL CUSTOMERS
EVERYWHERE IN FRANCE



In order to supply all the products its veterinarian customers need to do their job, Alcyon, a distributor of veterinary medicines, foods, equipment and services, uses two platforms in Nice and Montpellier, as well as four ANSES-certified warehouses (ANSES is the French Agency for Food, Environmental and Occupational Health & Safety). Located in Arras, Landerneau, Lyon and Pau, they allow Alcyon to receive, store, and prepare a range of 18,000 catalogue products shipped on D+1, thus providing the same quality of service to all of its customers, all over France.



SAVOYE SUPPORTS ALCYON IN HARMONISING AND DEVELOPING ITS LOGISTICS PROCESSES

To do this, Alcyon has been using the SAVOYE warehouse management and traceability software since 2003. First installed in Lyon, the solution was then deployed on the Arras site in 2005, Pau in 2006, and then Nice and Montpellier in 2007. In 2017, with a new version and in voice mode, the WMS was integrated into all Alcyon platforms: ***“ We had the same solution on each of our sites, but every establishment had upgraded it independently via specific measures. That is why we wanted to harmonise our processes, and decided to equip all of our facilities with the same WMS ”***, explains Éric VANTHOURNOUT, Logistics and Transportation Director.

Chosen from amongst seven software publishers, SAVOYE stands out thanks to its responsiveness and its business approach: ***“ SAVOYE knew our project teams well, and was dynamic and receptive with regard to our needs. Particularly for managing the transportation of hazardous materials, a special module that Logys doesn't have, but which the publisher was committed to creating in the context of its roadmap, in partnership with Alcyon. So we have ended up with an efficient, modern, scalable tool that is used on all of our sites ”***, adds Éric VANTHOURNOUT.

Through a multi-site vision based on a centralised server, Alcyon was able to improve the coordination of its teams, harmonise its processes, and use relevant indicators to control its supply chain more precisely.

Thanks to this forward-looking project, the distributor and publisher will continue to work together in 2019 by installing the hazardous material management module, currently under development, as well as a transport label management module. ***“ The SAVOYE project team lived up to our expectations and successfully met the challenge of adhering to the initial timetable. We are now applying a continual improvement approach to the use of our tool, whilst upholding one of the primary values of our company: adaptability ”***, concludes Éric VANTHOURNOUT.

