

PHARMACEUTICAL LABORATORY EUROPEAN LEADER IN NATURAL PLANT-BASED MEDICATIONS AND DIETARY SUPPLEMENTS

SAVOYE CUSTOMER SINCE 1996



35 years of existence

Carros (06)logistic site

11 000 references

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Mickael BITOUN Arkopharma Business Manager

TARGETS



TO MAINTAIN THE IMPLEMENTATION OF CONTINUOUS IMPROVEMENT



TO RETHINK THE ERGONOMICS OF THE WORKSTATIONS

- A global solution which satisfies Arkopharma

WHY SAVOYE ?

- The option of continuing a long-term partnership
- A good coaching and a scalable solution

DEPLOYED SOLUTIONS

- 1 INTELIS conveyor line
- WMS LM XT
- LM TMS
- LM Connect
- LM BI, LM Label
- 1 Pick-To-Light system
- 3 preparation trolleys fitted with LED

TO INCREASE PRODUCTIVITY

RESULTS



PRODUCTIVITY INCREASED BY 15% IN THE RETAIL PREPARATION LINE



SIGNIFICANT IMPROVEMENT OF THE OPERATOR'S WORKING CONDITIONS



A RETROFITTED AND OPTIMIZED INSTALLATION







Arkopharma, a specialist pharmaceutical laboratory in phytotherapy, natural medicines and food supplements, has been committed to an extensive initiative of on-going improvement for several years. It has now introduced a major intralogistics upgrade to its logistics site at Carros (06), adjacent to its production plant and head office. Since 1996 Arkopharma has been equipped with a conveyor system from Savoye, designer and integrator of logistics systems, and has chosen to renew and optimise its installation. From this finished product storage and distribution centre, where some 50 employees are at work, Arkopharma supplies all its pharmacy, parapharmacy and distributor customers via two distinct flows. One supplies the distributors and subsidiaries with full pallets whilst the second focuses on its pharmacy customers in France, its overseas departments and territories, and in Italy from a standard retail preparation.

SAVOYE SERVING THE ERGONOMICS OF THE ARKOPHARMA LOGISTICS SITE

The retail process, with nearly 1100 items transiting, was the pharmaceutical laboratory's target for optimisation. "**Installed on** the first floor of the site, the ageing installation needed converting to facilitate the flows but also, and most importantly, to reduce the musculoskeletal disorders of our pickers. We sought to rethink the ergonomics of their work stations in order to improve their everyday operating conditions", explains Mickael Bitoun, the Arkopharma Business Manager. Inspired by an installation in a Spanish subsidiary, Arkopharma started to work with Savoye on the technical part of the project. The laboratory then launched a call for tenders with various players but finally opted for its long-term partners: "The global solution proposed by Savoye was suitable for us. At the same times it was less risky in terms of production to perform the transition with them", assures Mickael Bitoun.

Arkopharma

Arkopharma chose a complete system in terms of software and installed the WMS LM XT and the LM TMS, LM BI, LM Tracking, LM Label and LM Connect solutions. For the mechanisation, Savoye installed an Intelis conveyor system with stations and weight control, with the addition of a pick-to-light system. The entire system was fitted into an entirely redesigned heated and air-conditioned enclosure on the ground floor, to achieve a better working ambience that was quieter and less tiring for the operators.

Lastly, for low turnaround products, yet still seeking to adapt the site to become more ergonomic, Arkopharma has acquired three preparation trolleys fitted with LED strips: "We can now consolidate package preparation. Six are made up in a single passage along the three aisles of shelves. This means that we can work with more items in less space", points out Michael Bitoun. "At the design stage, we were helped by ergonomic engineers to study the installation. Some of the recommendations were transferred to the trolleys, mainly the height and position of shelves to reduce musculoskeletal disorders. We started with two trolleys initially and ordered an additional one a few months later. Savoye supports us in the changes to make the best possible use of them", he states.

Since the system first started up on its Carros site in 2018, Arkopharma has seen its productivity increase by 15% in the retail preparation line.

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