



CUSTOMER STORY



Located in the heart of the Rhône-Alpes region, in Privas (France, Ardèche), the French tool manufacturer addresses distributors specialized in DIY and professionals in the sector through a multichannel strategy. To modernize its logistics, which at the time were managed from its Privas production site, SAVY built a 5000 m2 building in Pouzin, and installed the SAVOYE WMS to manage it.

TARGETS

- 01 To continue the logistic optimization of the warehouse
- 02 To access to regular upgrades allowing continuous improvement
- 03 To reuse at most the existing infrastructure deployed in the site

WHY SAVOYE?

- Partner for more than 10 years
- Intelligent WMS solution
- Additional fonctionnalités

RESULTS



SERVICE RATE OF 98 %



MAINTENANCE COSTS REDUCTION



A 40 % TURNOVER INCREASE

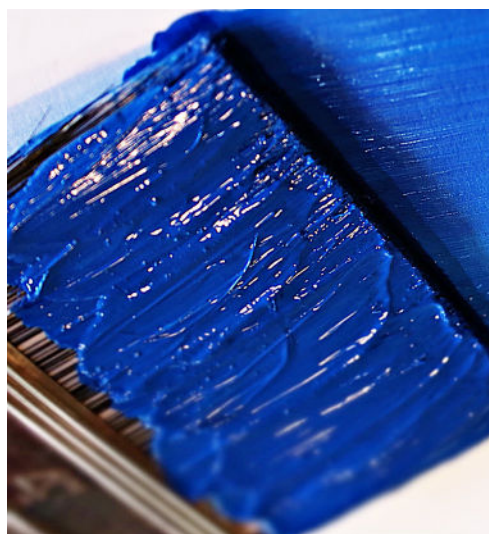


Christophe CHAIX
General Manager

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In order to ensure the management of its 1,450 references in stock and the dispatch of orders within 24 hours, SAVY transfers the goods daily from its production site in Privas to that of Pouzin: 65% come directly from its own production while the remaining 35% come from European traders and Asian subcontractors.



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At the end of 2017, 10 years after the birth of their partnership, SAVY and SAVOYE are embarking on a new technological adventure together.

«SAVOYE offered us the opportunity to test their brand new solution, now called ODATiO. Given the quality of the relationship and our level of satisfaction with their software we had, we naturally responded and agreed to implement the WMS solution», announces Christophe Chaix.

At the beginning of 2018, the two partners took over the functional analysis and transferred the data into the new WMS solution and add new functionalities in order to continue the logistic optimization started a few years earlier. Based on a web technology, scalable and flexible, the new solution developed by SAVOYE is installed in November 2019.

SAVY now has user configuration via business rules; it can receive customer returns in declarative mode, manage supplier disputes with integrated photo capture, perform packing on stock and massification, perform quality controls at the end of preparation. As a multi-media application (PC, tablets), the new ODATiO solution provides labeling and carrier EDI tools, dashboards, an associated document viewer and sends notifications. In addition, since the start of production, SAVY teams can benefit, through version upgrades, from new functionalities implemented in the product: cross dock, advanced mass, manufacturing, etc

SAVY, EARLY-ADOPTER
CUSTOMER OF ODATiO
SOFTWARE SOLUTION,
AND SAVOYE: A TWO-
WAY COLLABORATION,
FROM OPTIMIZATION TO
LOGISTICS INNOVATION.