

CUSTOMER STORY

One of the world's leading manufacturers of soft contact lenses and related products and services since 1980. Products sold in more than 100 countries.

TARGET

- 01 To manage the growth of 6% per year of the volumes
- 02 To improve the ergonomics of the operator's work stations
- 03 To increase the stock density

WHY SAVOYE ?

- An intralogistic solution to support the development
- A system which matches with CooperVision's expectations
- Teams who listened very well to CooperVision's needs

RESULTS



HIGH PRODUCTIVITY



REDUCTION OF THE PROCESS TIME BY 50%



CUSTOMER SATISFACTION



Cédric SCHALEBROODT
Distribution Operations
Director at CooperVision

“The shuttle system proposed by SAVOYE best met our expectations. Their teams listened to our requirements and we were attracted to their commitment and motivation.”



Since 1980, CooperVision, the specialist in the production and distribution of soft contact lenses, has shipped its products to more than 100 countries with the ambition to enhance the vision of its patients and to serve professionals in ophthalmic healthcare in the entire world. To achieve this, they have four production sites and three –soon four– international distribution centers. From their location in Herstal, Belgium, they service, on a daily basis, customers from all the way in the south of Italy to the Scandinavian region, passing by countries such as France, Germany, Austria and Poland.



In this pan European distribution center they stock 120.000 references and manage 30.000 orders per day a D+1 and D+2 delivery regime. They are actually equipped with 2 different picking systems in an 18.000 m2 warehouse, which will soon be enlarged through the acquisition of a neighboring warehouse of 5.000 m2..

To be able to optimize this new available space and to manage the growth of 6% per year of the volumes, CooperVision has put its trust in the expertise of SAVOYE, designer and provider of complete logistics solutions. *« We met SAVOYE in 2017. They were at the right spot at the right time as we just acquired the warehouse and wanted to install a system to optimize our logistics. After we consulted several companies, we realized very quickly that the shuttle system proposed by SAVOYE, was the best match for our expectations »*, explains Cédric SCHALEBROODT, Director Distribution Operations at CooperVision.

With the purpose of increasing the stock density and improving the ergonomics of the operator's work stations by avoiding the double manipulation of the products, on top of the overall increase of the total performance, CooperVision has chosen to implement the robotized Goods-To-Person solution for order preparation INTELIS PTS by SAVOYE.

Foreseen for a go live at the end of the first quarter of 2020, the INTELIS PTS solution will consist of 5 aisles, 26 levels for 68.640 locations and 130 shuttles. This installation will enable the company to experience a time gain, a productivity enhancement and a higher level of flexibility: *« Right now our process time is three hours. We expect to reduce this by 50%. By having a later cut off, we will, de facto, increase our customer satisfaction »*, states Cédric SCHALEBROODT. These objectives lead CooperVision to pursue a long term collaboration with SAVOYE: *« Their teams listened very well to our needs and we were seduced by their implication and motivation. We hope to kick off a long term and durable relationship to continue to enhance our installations and processes »*, concludes Cédric SCHALEBROODT

COOPERVISION, ONE OF
WORLD'S LEADERS IN
THE PRODUCTION AND
DISTRIBUTION OF SOFT
CONTACT LENSES AND
ITS COMPLIMENTARY
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TRUST IN SAVOYE TO
ACCOMPANY THEM
THROUGHOUT THEIR
GROWTH PROCESS IN
EUROPE

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