



OPTIMIZED
**ORDER
PREPARATION**

CUSTOMER STORY



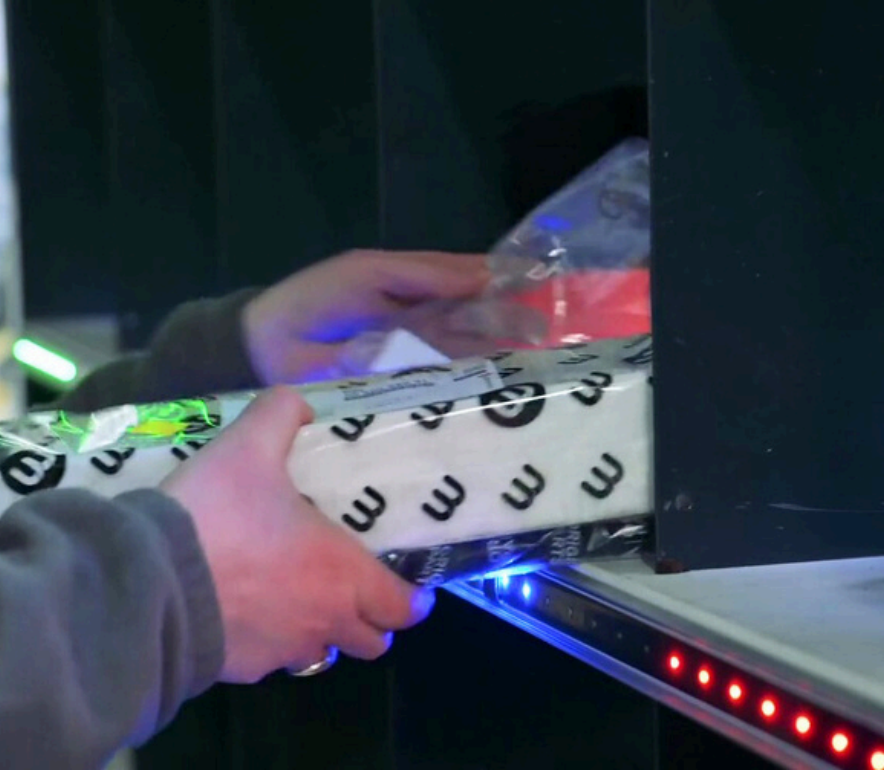
RESPONSIVENESS SERVING GARAGES

**AT THE CORE OF CDPR'S
EXPERTISE LIES THE SPEED
AND EFFICIENCY OF
DELIVERIES TAILORED TO
AUTOMOTIVE
PROFESSIONALS.**

CDPR, a spare parts platform owned by Emile Frey and Groupe Bernard, stands out for its efficiency and quality service. Located in Belmont-Tramonet, this platform covers an area of 11,000 m² and employs 160 people daily. Its crucial role is to ensure the delivery of automotive spare parts twice daily to its customers, mainly garages. With very tight delivery deadlines of H+4, or even H+2 for the nearest sectors, CDPR prepares and dispatches approximately 10,000 order lines every day.

LES SOLUTIONS DÉPLOYÉES

- > WMS SAVOYE
- > PUT TO LIGHT CABINET



TO MEET THE GROWING DEMANDS OF ITS CLIENTS AND SUPPORT ITS EXPANSION, CDPR RELIES ON IMPECCABLE LOGISTICAL ORGANIZATION. THESE EFFORTS AIM TO ENSURE MAXIMUM EFFICIENCY AND UNPARALLELED CUSTOMER SATISFACTION.

THE OBJECTIVES

MEETING THE COMPANY'S AMBITIONS

CDPR aims to increase the number of references available to its clients. This ambitious goal relies on impeccable logistical organization.

INCREASING RESPONSIVENESS

Speed of delivery is essential, and CDPR strives to meet extremely tight deadlines to satisfy its clients' expectations.

OPTIMIZING PREPARATION ACCURACY

CDPR aims to enhance the reliability of order preparation, particularly for those with fewer than 30 lines, to ensure maximum efficiency.





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SAVOYE HAS BEEN SUPPORTING US WITH THE WMS SINCE THE LAUNCH OF THE PLATFORM. THEIR EXPERIENCE WITH PUT-TO-LIGHT SYSTEMS MOTIVATED US TO ENGAGE THEM AGAIN FOR OUR PROJECT.

CLÉMENT PERRIN
LOGISTICS DIRECTOR

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THE RESULTS

CUSTOMER SATISFACTION

Thanks to its constant efforts to improve service, CDPR has successfully increased customer satisfaction, meeting their expectations efficiently and promptly.

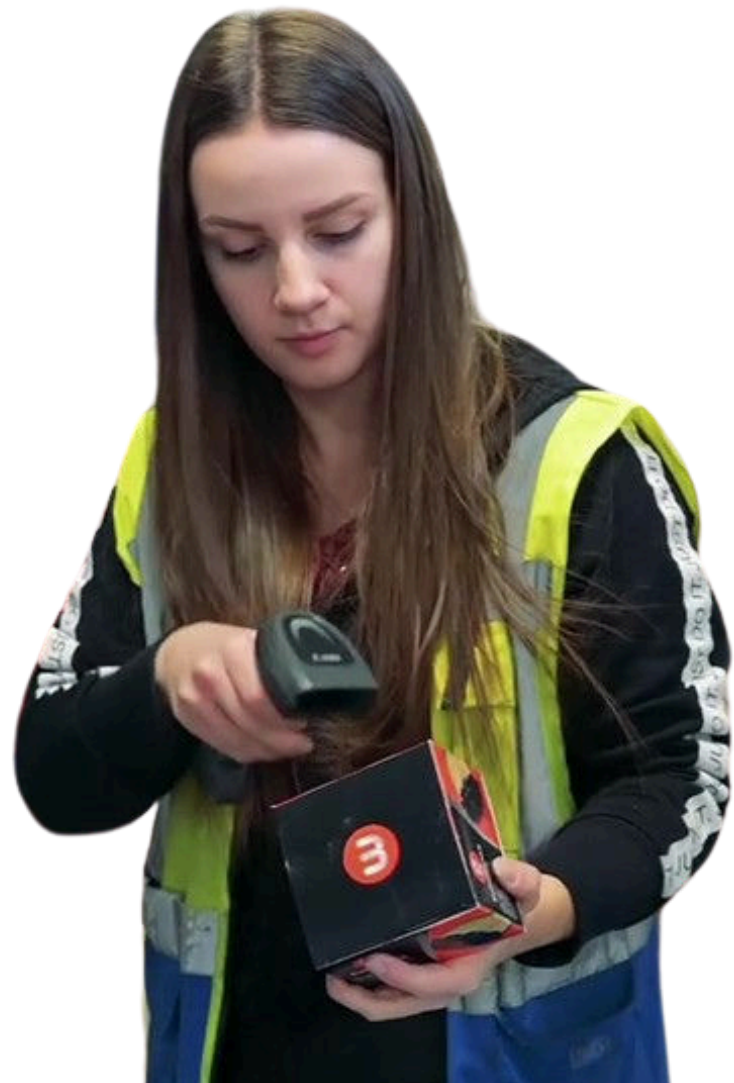
ENHANCED SERVICE QUALITY

By focusing on quality, CDPR has been able to provide better service, reducing errors and increasing delivery reliability.

RESPONSIVENESS

By batching orders, CDPR has optimized preparation times, significantly improving its responsiveness and ability to meet tight delivery deadlines.

Quality and Responsiveness





 **SAVOYE**

www.savoye.com