

CUSTOMER STORY

To optimize the management of its logistics platforms and ensure consistent service quality across the country, Alcyon—a key player in veterinary product distribution—chose to rely on SAVOYE's expertise. This partnership, launched in 2003, led to the deployment of the Logys WMS across all company sites, with a focus on harmonization, performance, and continuous improvement.

TARGETS

- 01 Harmonize processes across all Alcyon sites
- 02 Managing transport and hazardous materials
- 03 Develop a core-model project

WHY SAVOYE ?

- Great responsiveness and a consistent business approach
- A powerful, scalable tool
- A long-standing partnership with ALCYON

RÉSULTATS



IMPROVE TEAMS COORDINATION



AN EFFICIENT, MODERN AND SCALABLE TOOL

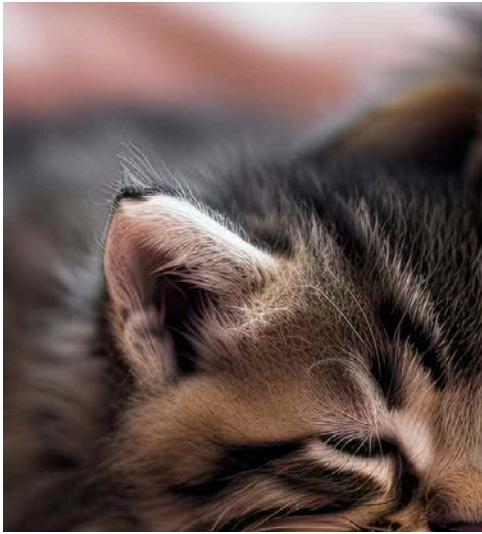


A HIGH SERVICE QUALITY TO ALL CUSTOMERS



Eric VANTHOURNOUT
Logistics and
Transportation Director

SAVOYE knew our project teams well, and was dynamic and receptive with regard to our needs. So we have ended up with an efficient, modern, scalable tool that is used on all of our sites.



In order to supply all the products its veterinarian customers need to do their job, Alcyon, a distributor of veterinary medicines, foods, equipment and services, uses two platforms in Nice and Montpellier, as well as four ANSES-certified warehouses (ANSES is the French Agency for Food, Environmental and Occupational Health & Safety).

Located in Arras, Landerneau, Lyon and Pau, they allow Alcyon to receive, store, and prepare a range of 18,000 catalogue products shipped on D+1, thus providing the same quality of service to all of its customers, all over France.

To do this, Alcyon has been using the SAVOYE warehouse management and traceability software since 2003. First installed in Lyon, the solution was then deployed on the Arras site in 2005, Pau in 2006, and then Nice and Montpellier in 2007.

In 2017, with a new version and in voice mode, the WMS was integrated into all Alcyon platforms: "We had the same solution on each of our sites, but every establishment had upgraded it independently via specific measures. That is why we wanted to harmonise our processes, and decided to equip all of our facilities with the same WMS ", explains Éric VANTHOURNOUT, Logistics and Transportation Director. .

Chosen from amongst seven software publishers, SAVOYE stands out thanks to its responsiveness and its business approach.

Through a multi-site vision based on a centralised server, Alcyon was able to improve the coordination of its teams, harmonise its processes, and use relevant indicators to control its supply chain more precisely. Thanks to this forward-looking project, the distributor and publisher will continue to work together in 2019 by installing the hazardous material management module, currently under development, as well as a transport label management module.

SAVOYE SUPPORTS ALCYON IN HARMONISING AND DEVELOPING ITS LOGISTICS PROCESSES