

CUSTOMER STORY



APA JH (Association Pour Adultes et Jeunes Handicapés - Association for Disabled Adults and Young People), logistics service provider for the coffee pod giant, relies on SAVOYE's expertise to help its customer manage its logistics flows.

TARGETS

- 01** A tool to organise the preparation based on many cut-offs
- 02** To manage the flows in line with the customer's requirements
- 03** A good understanding of the ecosystem and the constraints of the customer

RÉSULTATS



RELEVANT MONITORING AND CONTROL INDICATORS



SECURE FLOWS AND PRODUCTIVITY GAINS



MORE EFFICIENT FLOW MANAGEMENT AND GOVERNANCE

WHY SAVOYE?

- Proven business expertise
- A core-model solution
- A good knowledge of the products



Olivier GOUSSEAU
Director of APA JH

SAVOYE provided us with a complete system to secure our flows and become more productive. They quickly became familiar with us thanks to their knowledge of the products, the ecosystem and the constraints of our customer.

Every day, APAJH provides its logistical services on behalf of its customer in its 8,500 m² warehouse in Alfortville (94).

Entrusted with the BtoB and BtoC flows of the pioneer in the highend portioned coffee market, APAJH arranges its platform in two units, one specific to e-trade preparation and the other to supplying shops in the Paris region.



With about five hundred items, the site processes two million orders every year. Its logistics organisation therefore allows the coffee capsule leader to deliver its products in Paris on demand, seven days a week, and by arrangement through its dedicated delivery service. In 2015, APAJH elected to renew its warehouse management system to ensure constant quality of service for its principal.

Following a call for tenders, the publisher of software solutions SAVOYE, already a partner of the international coffee supplier, won the contract.

At the same time, APAJH added the following functions to its WMS solution: a module for monitoring and running activities and performances; another one dedicated to the creation of transport labels; and also the BtoB integration platform, LM Connect.

Lastly, since 2018, the solution has had the added benefit of the WCS module that can control eighteen Pick to Light preparation tables. Two INTELIS preparation lines and a sorting system have also been installed to overcome the obsolescence of the previous solution and the changes in the stock.

THE DISABILITY-FRIENDLY
COMPANY APAJH
(ASSOCIATION FOR
DISABLED ADULTS AND
YOUNG PEOPLE),
PROVIDER OF LOGISTICS
SERVICES FOR THE
COFFEE POD GIANT,
RELIES ON THE KNOW-
HOW OF SAVOYE THAT
PUBLISHES SOFTWARE
PROGRAMS FOR THE
SUPPLY CHAIN, TO
SUPPORT ITS CUSTOMER
IN MANAGING ITS
LOGISTICS FLOWS IN
FRANCE.