

FNAC DARTY

CUSTOMER STORY

#industrialsupplies

#software

Fnac Darty relies on SAVOYE's expertise to manage and develop its Moussy-le-Neuf logistics site, dedicated to technical products. A collaboration based on performance, innovation and customized support.

TARGETS

- 01 Guaranteeing active, reactive and preventive logistics
- 02 Move towards full integration of technical products on the same site
- 03 Enhancing customer satisfaction by improving performance with innovative solutions

RESULTS



INCREASED CUSTOMER SATISFACTION



PERSONALIZED, SECURE PARCELS



REDUCTION IN VOLUME SHIPPED

WHY SAVOYE?

- A strategic partnership and proven synergy
- SAVOYE's ability to meet complex logistical requirements and expertise in customized packaging solutions

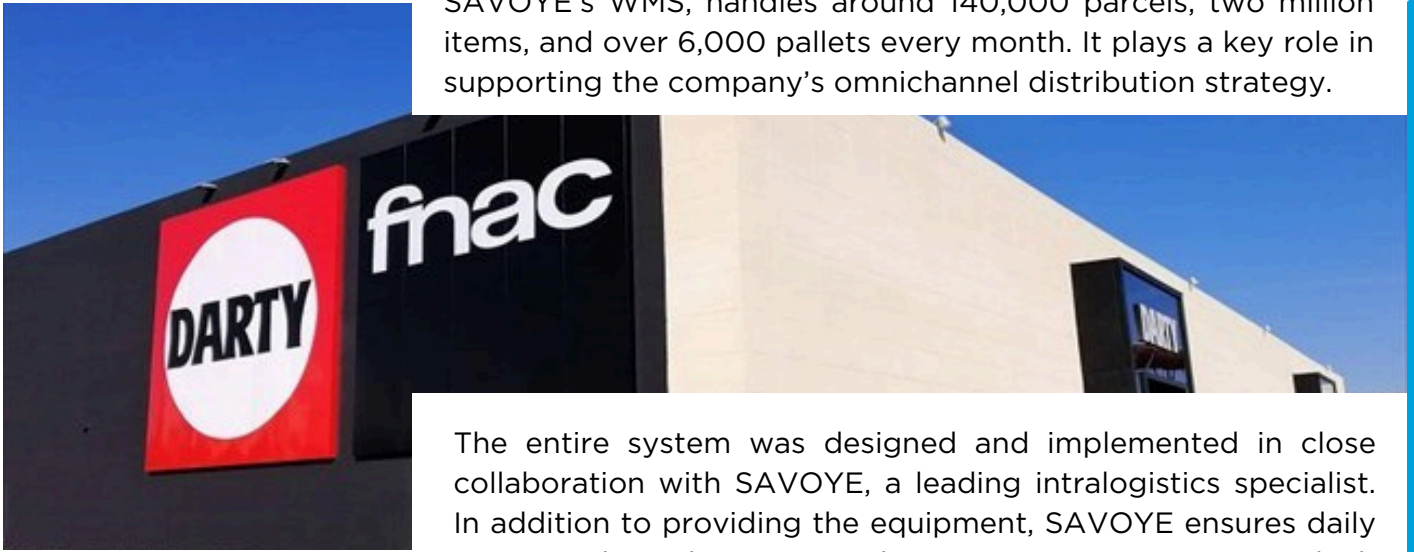


Khallef CHEKROUNE

Head of Industrial Maintenance

The offer proposed allows us to fully secure the entire installation. At all levels, whether in terms of services or solutions, we find at SAVOYE professionals with a true mastery of their business.

At its logistics site in Moussy-le-Neuf (Seine-et-Marne), Fnac Darty manages the distribution of its technical products. This 35,000 m² platform, fully automated and managed by SAVOYE's WMS, handles around 140,000 parcels, two million items, and over 6,000 pallets every month. It plays a key role in supporting the company's omnichannel distribution strategy.



FNAC DARTY AND SAVOYE: A STRATEGIC PARTNERSHIP SERVING LOGISTICS EXCELLENCE

The entire system was designed and implemented in close collaboration with SAVOYE, a leading intralogistics specialist. In addition to providing the equipment, SAVOYE ensures daily support through a comprehensive service contract, which includes industrial maintenance, technical assistance, hotline, and continuous system upgrades.

A major ongoing project involves the preventive replacement of programmable logic controllers (PLCs) on forming and sealing machines. This operation, led with SAVOYE's R&D teams, is being conducted without disrupting production, ensuring uninterrupted site performance.

This partnership is rooted in a culture of continuous improvement. Fnac Darty and SAVOYE are working on future developments, such as predictive maintenance, energy efficiency measures, and support for the evolution of the company's logistics master plan. Built on trust, responsiveness, and technical expertise, this long-term collaboration contributes to a more efficient and sustainable logistics model.