



CUSTOMER STORY

TIMAR called on SAVOYE to manage its warehouses in Casablanca and Tangiers. The WMS supports TIMAR in the preparation and dispatch of over 20,000 orders a year on behalf of its customers.




TARGETS

- 01 Improve productivity
- 02 Manage several companies at a time
- 03 Adapt to several types of activity

WHY SAVOYE?

- A solution adapted to small and medium-size companies
- A qualified support service
- A reactive and reliable partner

RÉSULTATS

-  **IMPROVEMENT IN SERVICE RATE (99 %)**
-  **TEAM AUTONOMY**
-  **+6 % CUSTOMER ACCOUNTS INTEGRATED BY TIMAR**



Ahmed MASLOHI
Logistics Manager TIMAR

We called on SAVOYE to manage our warehouses and take our WMS solution to the next level. Today, the tool supports us in the preparation and dispatch of over 20,000 orders.



In 2011 Timar appealed to SAVOYE for the first time, asking it to help it manage its warehouses in Casablanca and Tangiers. Ever since, WMS has been helping Timar to prepare and ship over 20,000 customer orders a year.

To sustain the strong growth of its activity and distribution network, late in 2013 Timar chose to renew its trust in SAVOYE by opting for the latest version of the WMS solution.

Thanks to its new ergonomics, this tool also offers business functions, such as the pre-invoicing of logistics services, which helped clinch the deal for Timar.

After several days of training followed by a phase devoted to tests and activation, the skills newly acquired by Timar teams enabled them to train all the operators in total autonomy.

It is worth noting that Timar is also now capable of integrating its new customer accounts alone, without the outside intervention or support of SAVOYE.

TIMAR, A LOGISTICS PROVIDER ACKNOWLEDGED THROUGHOUT MOROCCO AND THE MAGHREB, IS EQUIPPING ITS WAREHOUSES WITH THE SAVOYE WMS SOLUTION; THAT IS A TOTAL SURFACE AREA OF 12,000 M2