

## CUSTOMER STORY

[#health](#)[#software](#)[#WMS](#)

To optimize the management of its logistics platforms and ensure consistent service quality across the country, Alcyon—a key player in veterinary product distribution—chose to rely on SAVOYE's expertise. This partnership, launched in 2003, led to the deployment of the Logys WMS across all company sites, with a focus on harmonization, performance, and continuous improvement.

## TARGETS

- 01 Harmonize processes across all Alcyon sites
- 02 Managing transport and hazardous materials
- 03 Develop a core-model project

## WHY SAVOYE ?

- Great responsiveness and a consistent business approach
- A powerful, scalable tool
- A long-standing partnership with ALCYON

## RÉSULTATS



**IMPROVE TEAMS  
COORDINATION**



**AN EFFICIENT, MODERN  
AND SCALABLE TOOL**

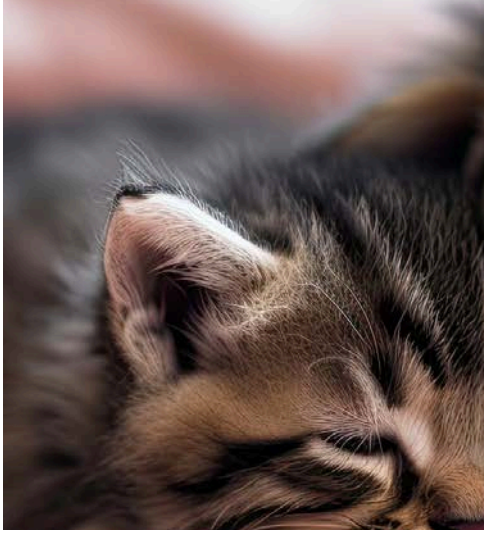


**A HIGH SERVICE QUALITY  
TO ALL CUSTOMERS**



**Eric VANTHOURNOUT**  
Logistics and  
Transportation Director

“SAVOYE knew our project teams well, and was dynamic and receptive with regard to our needs. So we have ended up with an efficient, modern, scalable tool that is used on all of our sites.”



To meet the needs of its veterinary clients, Alcyon, a company specialized in the distribution of medicines, food, equipment, and veterinary services, relies on two platforms located in Nice and Montpellier, as well as four ANSES-accredited warehouses in Arras, Landerneau, Lyon, and Pau.

These facilities enable the reception, storage, and preparation of a catalog of 18,000 products, ensuring fast shipping and consistent service quality across the entire country.

#### SAVOYE SUPPORTS ALCYON IN HARMONISING AND DEVELOPING ITS LOGISTICS PROCESSES

As part of its logistics operations, Alcyon uses the Logys solution developed by SAVOYE, a warehouse management and traceability system. This software has been gradually deployed across all of the company's logistics sites.

Each site had initially customized the solution to meet its own specific needs. A harmonization initiative was then launched to standardize processes nationwide, based on a common and centralized system.

Thanks to a multi-site architecture integrated into a central server, the company was able to strengthen team coordination, standardize its procedures, and rely on performance indicators to manage its supply chain more effectively.

The collaboration between Alcyon and its software provider also continued with the integration of additional modules, notably for the management of hazardous materials and transport labeling.