SAVOYE

✳ APAJH Fédération

CUSTOMER STORY

APAJH (Association Pour Adultes et Jeunes Handicapés - Association for Disabled Adults and Young People), logistics service provider for the coffee pod giant, relies on SAVOYE's expertise to help its customer manage its logistics flows.

TARGETS

01 A tool to organise the preparation based on many cut-offs

02 To manage the flows in line with the customer"s requirements

03 A good understanding of the ecosystem and the constraints of the customer

WHY SAVOYE?

● Proven business expertise

● A core-model solution

● A good knowledge of the products

RESULTS

RELEVANT MONITORING AND CONTROL INDICATORS

SECURE FLOWS AND PRODUCTIVITY GAINS

MORE EFFICIENT FLOW MANAGEMENT AND GOVERNANCE

Olivier GOUSSEAU
Director of APAJH

"SAVOYE provided us with a complete system to secure our flows and become more productive. They quickly became familiar with us thanks to their knowledge of the products, the ecosystem and the constraints of our customer. "

From its 8,500 m² warehouse located in Alfortville (France), APAJH manages daily logistics operations on behalf of a client in the premium portioned coffee sector. The platform is organized into two main areas: one dedicated to e-commerce order preparation and the other focused on replenishing retail stores in the Paris region.

Handling around 500 SKUs and processing approximately two million orders per year, the site enables flexible B2B and B2C deliveries in Paris, including on-demand and scheduled deliveries seven days a week. To meet the high service standards required, APAJH upgraded its warehouse management system (WMS) with software developed by SAVOYE, a trusted partner of the coffee supplier worldwide.

The deployed WMS was enhanced with modules for activity tracking, performance monitoring, transport label generation, and B2B integration via the LM Connect platform. The monitoring module has become a key tool for analyzing data generated by warehouse operations. The installation also includes a WCS to manage 18 Pick-to-Light preparation tables, two INTELIS preparation lines, and a sorting system—providing a modern, efficient response to the evolving assortment and replacing legacy systems.

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