



CUSTOMER STORY

#health

#software

#PTL

Arkopharma, a specialist pharmaceutical laboratory in phytotherapy, natural medicines and food supplements, has been committed to an extensive initiative of on-going improvement for several years. It has now introduced a major intralogistics upgrade to its logistics site at Carros (06), adjacent to its production plant and head office.

TARGETS

- 01** To maintain the implementation of continuous improvement
- 02** To rethink the ergonomics of the workstations
- 03** To increase productivity

WHY SAVOYE?

- A global solution (software & automation)
- The option of continuing a long-term partnership
- A good coaching and a scalable solution

RESULTS



PRODUCTIVITY INCREASED BY 15%



IMPROVEMENT OF THE WORKING CONDITIONS



A RETROFITTED AND OPTIMIZED INSTALLATION



Mickael BITOUN

Business Manager
Arkopharma

“The installation needed converting to facilitate the flows but also, and most importantly, to reduce the musculoskeletal disorders of our pickers. We sought to rethink the ergonomics of their work stations in order to improve their everyday operating conditions.”



Equipped with a conveyor system since 1996, Arkopharma chose to renew and optimize its logistics installation. From this center dedicated to the storage and distribution of finished products, where around 50 people work, the company supplies its pharmacist, para-pharmacist, and distributor clients through two distinct flows.

The first delivers full pallets to distributors and subsidiaries, while the second handles detailed order preparation for pharmacists in France, the overseas territories, and Italy.

The optimization focused on this second flow, which handles nearly 1,100 product references. The existing installation, located on the upper floor and showing signs of aging, was entirely redesigned to improve flow efficiency and reduce the risk of musculoskeletal disorders among operators. Ergonomics was a key priority to enhance working conditions on a daily basis.

The technical overhaul was carried out in collaboration with SAVOYE, which implemented a complete solution combining Warehouse Management System (WMS) and Transport Management System (TMS). In terms of automation, a circuit of Intelis conveyors with weighing control was installed, along with a pick-to-light system. This equipment was integrated into a redesigned workspace offering a quieter and less physically demanding environment for operators.

To further support ergonomics and flexibility, especially for slow-moving products, three order preparation carts equipped with LED strips were added to the site.

SAVOYE IMPROVES
ERGONOMICS AT
ARKOPHARMA
LOGISTICS SITE