



# CUSTOMER STORY

#health

#goodstoperson

#automation

CooperVision strengthens its European logistics in Herstal by adopting SAVOYE's robotic X-PTS solution to improve performance, ergonomics, and flexibility.

## TARGETS

- 01** To manage the growth of 6% per year of the volumes
- 02** To improve the ergonomics of the operator's work stations
- 03** To increase the stock density

## WHY SAVOYE?

- An intralogistic solution to support the development
- A system which matches with Coopervision's expectations
- Teams who listened very well to Coopervision's needs

## RESULTS



**INCREASED  
PRODUCTIVITY**



**50% REDUCTION IN  
PROCESS TIME**



**CUSTOMER  
SATISFACTION**



**Cédric SCHALEBROODT**  
**Distribution Operations**  
**Manager**

"The shuttle system proposed by SAVOYE was the one that best met our expectations. Their teams were attentive to our needs, and we were won over by their involvement and motivation."



CooperVision, a major player in the manufacturing and distribution of soft contact lenses, delivers its products to over 100 countries, meeting the needs of eye care professionals and contact lens wearers. One of its main distribution centers is located in Herstal, Belgium.



This pan-European site spans 18,000 m<sup>2</sup>, handles 30,000 orders per day, manages 120,000 references, and supplies a wide area from southern Italy to the Nordic countries, including France, Germany, Austria, and Poland.

To support a 5,000 m<sup>2</sup> expansion and sustain steady annual growth, CooperVision turned to SAVOYE, a specialist in global logistics solutions. The company chose the Goods-To-Person robotic system X-PTS to increase storage density, enhance workstation ergonomics by reducing product handling, and improve overall operational efficiency. The installation includes five aisles, 26 levels, 68,640 storage locations, and 130 shuttles.

This system strengthens CooperVision's logistics performance while offering greater flexibility. The collaboration is part of a continuous improvement strategy aimed at maintaining high service quality and optimizing operations over time.

COOPERVISION, ONE OF THE WORLD'S LEADING MANUFACTURERS AND DISTRIBUTORS OF SOFT CONTACT LENSES AND RELATED PRODUCTS AND SERVICES, HAS CHOSEN SAVOYE TO SUPPORT ITS GROWTH IN EUROPE.