SAVOYE

RIGA

CUSTOMER STORY

#petcare #software

Centered around animal well-being since 1954, RIGA stands out as a specialist in the production and distribution of pet products catering to the retail sector.

TARGETS

01 Improving product traceability

02 Optimizing order preparation efficiency

03 Managing pharmaceutical products

WHY SAVOYE?

- A high-performance WMS and extensive expertise from SAVOYE in warehouse management

- Trusted partnership with a partner capable of evolving

RESULTS

IMPROVED ORDER TRACEABILITY

ADAPTATION TO THE RULES AND CONSTRAINTS OF VARIOUS DISTRIBUTOR CLIENTS

KITTING, CUSTOMIZATION OF ORDERS

Philippe SHERBOURNE
Assistant Logistics Director

"The WMS has perfectly adapted to our needs over the past years and will continue to do so in the future to meet the new requirements of our clients, particularly in terms of data and traceability."

TO SUPPORT ITS
DEVELOPMENT, THE
COMPANY MAINTAINS A
DURABLE AND EVOLVING
PARTNERSHIP WITH
SAVOYE.

Through its 15,000 m² logistics platform, Riga manages the reception, storage, order preparation, and shipping of its products, supported by a team of 40 employees. The warehouse offers a storage capacity of 15,000 pallets, receiving and dispatching 300 pallets daily to around twenty countries.

To maintain high logistics performance, Riga relies on a long-standing partnership with SAVOYE and its warehouse management system (WMS). This solution enables the company to meet the strict requirements of mass retailers, particularly regarding traceability and order preparation, while complying with demanding specifications.

The WMS supports the daily processing of 6,000 order lines, boosts productivity, and speeds up information flow to clients. It also includes advanced features such as kitting management, customization of logistic units, and product recall tracking, allowing the company to deliver tailored service.

Continuously focused on improvement, Riga now operates a new version of the WMS designed to meet evolving client expectations, especially in terms of data, performance, and traceability.

SAVOYE