



CUSTOMER STORY

#3PL

#software

#WMS

TIMAR called on SAVOYE to manage its warehouses in Casablanca and Tangiers. The WMS supports TIMAR in the preparation and dispatch of over 20,000 orders a year on behalf of its customers.

TARGETS

- 01 Improve productivity
- 02 Manage several companies at a time
- 03 Adapt to several types of activity

WHY SAVOYE?

- A solution adapted to small and medium-size companies
- A qualified support service
- A reactive and reliable partner

RÉSULTATS



IMPROVEMENT IN SERVICE RATE (99 %)



TEAM AUTONOMY



+6 % CUSTOMER ACCOUNTS INTEGRATED BY TIMAR



Ahmed MASLOHI
Logistics Manager TIMAR

“We called on SAVOYE to manage our warehouses and take our WMS solution to the next level. Today, the tool supports us in the preparation and dispatch of over 20,000 orders.”



TIMAR, A LOGISTICS PROVIDER ACKNOWLEDGED THROUGHOUT MOROCCO AND THE MAGHREB, IS EQUIPPING ITS WAREHOUSES WITH THE SAVOYE WMS SOLUTION; THAT IS A TOTAL SURFACE AREA OF 12,000 M2

TIMAR chose to rely on SAVOYE to manage its warehouses in Casablanca and Tangier, with the aim of structuring and optimizing the preparation and shipment of over 20,000 customer orders per year.

In response to the rapid growth of its business and expanding distribution network, the company renewed its trust in SAVOYE by adopting a more advanced version of the WMS, featuring enhanced ergonomics and new business functionalities such as the pre-invoicing of logistics services.

Following a few days of training, a testing phase, and go-live, TIMAR's teams quickly gained the autonomy needed to train all operational staff internally. They are now also fully capable of onboarding new customer accounts without requiring SAVOYE's support.