



CUSTOMER STORY

[#health](#)
[#automation](#)
[#packing](#)

To satisfy its many customers: pharmaceutical laboratories, wholesale distributors, pharmacies, healthcare establishments, doctors, supermarkets, etc. with constantly improving quality of service and speed of execution, pharmaceutical distributor CSP continuously monitors technological and other developments in its sector. Its objectives: to equip itself with the most appropriate tools to achieve its logistical goals and perform the activity its customers expect.

TARGETS

- 01 Select a sustainable solution leading a quick ROI
- 02 Offer a high level logistics assigned to the public health service
- 03 Support the strong growth of the group

WHY SAVOYE?

- A good understanding of the needs and a good cooperation between the project teams
- An agile and performing solution
- High-standard equipment

RESULTS



A FLEXIBLE DEVICE FOR DETAILED AND COMPLETE PREPARATION



A ROBUST, ACCESSIBLE AND EFFICIENT SOLUTION



BETTER SERVICE QUALITY AND BETTER VOLUME



Laure BRENAS BAUDRY
Pharmacist,
CEO of CSP

“We wanted a sustainable investment in a technology with a consistent and acceptable ROI. SAVOYE's after-sales services met our expectations.”

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To do this, CSP deploys significant resources. The company has a total of 200,000 m² of warehouse space in France and Benelux, of which 82,000 m² at its Cournon d'Auvergne site near ClermontFerrand, 83,000 m² in Moussy-le-Neuf near Paris, and 15,000 m² in Belgium. The Cournon d'Auvergne site has a SAVOYE person-to-goods order preparation line, which was installed in 2015 and extended in 2017, but the Moussy-le-Neuf site is where the pharmaceutical distributor built a 30,000 m² extension, to be equipped with an X-PTS goods-to-person solution from SAVOYE in 2020.

Seeking a flexible solution that would provide both retail preparation and complete package preparation, CSP decided to opt for SAVOYE'S goods-to-person shuttle solutions. The designer and integrator of logistics solutions offered to install a robotic solution for the preparation of standard packages, and an automated solution for retail preparation. The facility includes, amongst other things, 600 m of INTELIS plug & play conveyors, two X-PTS aisles, four PICK STATION operator stations, and a robotic layer depalletising solution. It 's able to handle 11,000 additional packages per day, bringing the daily total to 60,000 packages.

The solution was also designed to be extensible. Both partners planned for the possibility of installing additional aisles on the X-PTS system and doubling the order preparation and resupply system.

FAMILY-OPERATED
COMPANY FOUNDED IN
1951 AND LEADING
PHARMACEUTICAL
DEPOSITORY IN FRANCE
AND EUROPE, CSP RELIES
ON SAVOYE TO ENSURE
FLAWLESS LOGISTIC.