

## CUSTOMER STORY

#health

#automation

#goods-to-person

Pharmacy2U, the UK's largest digital pharmacy, has enhanced its Bardon fulfilment centre with SAVOYE's X-PTS shuttle system, integrated by Logistex, to support rapid growth and ensure long-term improvements in service quality for patients nationwide.

## TARGETS

- 01 Growth & patient care
- 02 Faster order preparation
- 03 Stronger traceability & reliability

## WHY SAVOYE?

- Scalable solution, UK market-fit
- Smooth integration with A-Frame & Pick-by-Light
- Logistex expertise + SAVOYE reliability

## RESULTS

**INCREASED AGILITY****INCREASED AGILITY****SCALABLE CAPACITY**

**Kevin Heath**  
CEO

“The X-PTS system allows us to gain agility, speed, and overall performance, which directly translates into improved service for our patients.”



**PHARMACY2U  
AUTOMATES ITS BARDON  
WAREHOUSE WITH  
SAVOYE AND LOGISTEX**

In Bardon, UK, Pharmacy2U, the country's leading online pharmacy, has taken a new step in its growth strategy by automating its warehouse. To support its operations and strengthen the quality of service provided to over 1.6 million patients, the company has invested in the installation of SAVOYE's X-PTS shuttle system, integrated by Logistex, its long-standing partner.

The solution combines 30 storage levels and 9,600 tote locations, designed to support future volume growth. It complements the technologies already in place at the site, including A-Frame and Pick-by-Light, by managing the fast and accurate handling of slow-moving or sensitive medicines.

Thanks to Logistex's expertise in automation system integration and the reliability of SAVOYE's technology, Pharmacy2U now benefits from a more agile, faster, and highly traceable logistics organization. This installation once again highlights the relevance of the strategic partnership between SAVOYE and Logistex, combining technological innovation with integrator know-how tailored to the UK market.

This investment reaffirms Pharmacy2U's mission: to provide simple, secure, and efficient access to digital healthcare across the UK, while consolidating its position as a key player in online health services.