

CUSTOMER STORY

#industrial supplies

#software

#WMS

To support its strong growth and optimise the management of its two warehouses in Moirans, the Telenco Group has deployed SAVOYE's WMS, harmonising and modernising its logistics operations.

TARGETS

- 01 A single WMS for both TELENCO activities
- 02 An ergonomic and easy-to-access tool
- 03 A solution to support the strong growth

WHY SAVOYE?

- A WMS to suit TELENCO requirement
- Intuitive ergonomics
- The support and professionalism of SAVOYE teams

RESULTS



A STANDARD WMS THAT SATISFIES A SOUND ECONOMIC EQUATION



SAVE STORAGE SPACE AND INCREASE STOCK RELIABILITY



95% SERVICE RATE AND +50% GROWTH OVER 3 YEARS



Cédric FAVRE
Supply Chain Director

"In a context of strong growth, SAVOYE managed to implement the WMS as standard without disrupting sales, and with complete user satisfaction."



A MAJOR PLAYER ON THE TELECOM MARKET, TELENCO GROUP HAS CHOSEN TO IMPLEMENT SAVOYE WMS IN THE TWO LOGISTICS SITES OF ITS SUBSIDIARIES TELENCO NETWORKS AND TELENCO DISTRIBUTION IN MOIRANS (38).

Over the past few years, the Group has experienced strong growth, and its entities were beginning to run out of space, with logistics becoming increasingly complicated to manage on a day-to-day basis.

The decision to computerize the warehouses of Telenco Distribution and Telenco Networks was part of a broader strategy: Telenco Networks moved into a newly renovated 7,000 m² facility, while Telenco Distribution relocated to the former 5,000 m² premises of Telenco Networks.

"We took the opportunity to start from scratch and optimize the logistics management of both warehouses by implementing a WMS," explains Chloé Coullomb, Head of the Digital Division at the Telenco Group. "We tried to standardize as much as possible so that the two structures would be similar, with some necessary adjustments based on each one's activity," she adds.

Indeed, the two warehouses operate very differently. Telenco Networks handles large volumes, while Telenco Distribution ships a high number of parcels and pallets of various sizes, ranging from small boxes to full truckloads. The types of products stored also vary greatly.

Today, Telenco Distribution has succeeded in optimizing its receiving and order preparation processes, allowing it to absorb increased activity—processing twice as many received lines as before.